

JULY 2022

FSC NATIONAL NEWS

Newsletter for members of Family Service Canada



Message from the Board

Summer is here, and we hope everyone is getting some time to re-energize. In June, we sent an email to everyone with a letter and membership calculation form attached. Please try to have your form and membership fees submitted by the end of July. If you did not receive an email or you have some specific challenges this year, please reach out to me directly at pauline.smale@familycentre.org.

We are planning our Community of Learning for October, and it is going to be spectacular. The setting is in Vancouver, and the time of year will be perfect for getting away and reconnecting with the network face-to-face. Please save the dates and join us. Your membership includes the cost of admission.

Board Chair
Pauline Smale

Resilient Leadership:
You can do what you love and still be tired



2022 COMMUNITY OF LEARNING
October 25 – 27
in Vancouver



Board of Directors Spotlight: Pauline Smale

Pauline Smale is the CEO of The Family Centre of Northern Alberta.

Pauline has been working within the human service sector for over 30 years.

“My work with The Family Centre (TFC) has been very gratifying, filled with change, opportunity and learning. My values and beliefs align closely with TFC, and it has been my pleasure and passion to serve both agency and the community in my several capacities over the years. It is my assertion that TFC has contributed to significant shifts in how individuals and families receive support in Edmonton, as I believe we play an important role in bringing their voices to the conversation and finding ways to solve complex problems that inhibit health and wellbeing. TFC is bold in its contention that the status quo is not sufficient and works tirelessly to address significant gaps and inequities in systems, services and approaches.”



Pauline is the current Chair of Family Service Canada. Provincially, she is the President of Align, an association of community services member agencies focused on social issues that affect children and families. In Edmonton, she co-chairs the United Way Workplace Campaigns Cabinet.

“My involvement with Family Service Canada has and continues to be one of the most important networks I have the privilege to be a part of. The national perspective guides my work locally, providing me with a clearer understanding of global and national trends that impact families and communities. I have access to some of the most seasoned executive leaders in the country that guide, inform and support the work I do on behalf of the families The Family Centre serves.”

The Way In Collaboration in Calgary

The Way In is a collaboration of Calgary-based agencies - Calgary Seniors Resource Society, carya, The Calgary Chinese Elderly Citizens Association and JFSC. It is dedicated to enhancing the quality of life and access to services and support for vulnerable people, older adults living in the community and their families. The Network also operates a centralized intake line 403-SENIORS in partnership with Distress Centre Calgary and 211.

The Way In Network is described as a classic “system community navigator” program, providing outreach, supportive referrals and case management services for older adults across Calgary. These services can also be called Social Prescribing, which promotes cross-system collaboration by connecting the social system to the health care system, based on a holistic understanding of an individual’s goals, needs, and the range of community-based supports that are available.

Services are focused on providing person-centred services that are flexible, timely, and culturally appropriate and take into consideration the living, working, educational, and social environments of the individual being served.

Using the strength of The Way In Network collaboration, the funding received for this project will build on existing integration work between the health system and the community-based sector in Calgary. This collaboration will also enhance and expand referral pathways to support the coordination of non-health-related services that promote healthy aging in the community, increase recovery capital and improve the delivery of community-based services to older adults with psychosocial, mental health and addiction issues.

To learn more about the program and referral processes, please contact Jocelyn Cuthbert-Mora at jocelync@caryacalgary.ca.



We want to know what is happening in your agency. Let us know about your successes, new initiatives, important changes in staffing, anniversaries, etc. We will include them in future issues of our newsletter.

